



# SHIFT PRO TRANSMISSIONS

available at



## SHIFT PRO PRODUCT WARRANTY

This limited warranty is issued to the **Purchaser** on behalf of the **Remanufacturer**, dba Shift Pro (SP).

1. Shift Pro warrants to the purchaser that it will repair or replace, at SP's sole option, units that SP determines to be defective in materials or workmanship for a period of 3 years/unlimited miles from the original date of sale. Vehicles that have been modified outside of factory specifications or otherwise misrepresented upon purchase are void of warranty. This warranty is attached to the VIN at the original date of sale and is transferable to future vehicle owners.
2. Warranty concerns shall be called into Shift Pro at 855-322-4805 or e-mail us at support5@etereman.com. SP reserves the right to request a copy of the original repair order before a warranty claim is authorized.
3. All warranty claims must have approval from Shift Pro before any warranty work is performed.
4. The Shift Pro limited product warranty will end at the expiration of time from the date of the original installation. No repair or replacement will extend the warranty beyond the original period.
5. Failed units must be returned to the Shift Pro facility for inspection within 30 days. Failure to do so will result in a denied warranty claim. To return a failed unit, please call SP at 855-322-4805.
6. Labor allowances will be limited to labor time as determined by Mitchell On-Demand labor guide at a rate of \$50 per hour, provided the original installation and warranty repair and/or replacement was performed by a licensed repair facility. Labor payments will only be made upon receipt of the defective unit at Shift Pro, after an inspection by SP and determination that it is covered by this warranty, and not as a result of installation error. A repair order or detailed invoice must be presented to SP, as well.
7. This warranty does NOT cover: Towing charges, diagnostic time without prior approval, fluids (unless purchased from Shift Pro on the original invoice), vehicle rental, transportation charges, loss of time, loss of income, loss of use of the vehicle, storage fees, or consequential, special, punitive or incidental damages. In no event shall SP be liable for any amount of money beyond the SP sale price of the transmission to the Purchaser plus the appropriate labor allowance as specified in section 6 above.
8. The Shift Pro product warranty will only be honored within the continental United States.
9. Shift Pro reserves the right to charge back the cost of the unit, shipping, or labor charges should it be determined that the failure was caused by improper installation, abuse, misuse, lack of maintenance, neglect, accident(s), vandalism or any other condition not covered by this warranty.
10. This Warranty and any claim related to or arising out of this Warranty shall be governed and construed in accordance with the laws of the State of Wisconsin (without giving regard to the conflicts of law provisions thereof). No such claim shall be commenced, prosecuted, or continued in any forum other than the state or federal courts located in the City of and County of Milwaukee.
11. THIS WARRANTY SUPERCEDES ALL OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY FOR FITNESS FOR A PARTICULAR PURPOSE, AND THERE ARE NO OTHER WARRANTIES BEYOND THE DESCRIPTION CONTAINED HEREIN.

WWW.SHIFTPROINC.COM

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